Privacy Policy for Renew Mobile App

When you use the Renew app, no data that could be used to identify you is sent to PAVIR or third parties. If you choose to invite a support partner to help you in your recovery, Renew collects the name, image, and contact information for this person from your contact list. This information is only used for the purpose of inviting your support partner to download the Renew app and to be able to interact with you through the app. All other information that you enter into the app, such as names, phone numbers, addresses, images, or music, cannot be accessed, stored, or shared by PAVIR.

The Renew mobile app does collect anonymous information about how people use the app. It is only used for research purposes and to improve how well the app works. We can see what sections of the app people visit, for example.

We often use this information to correct technical problems in the apps or to better understand which parts of the app are most helpful. This information cannot be linked to any personal information about you and will never be shared with a third party.

PTSD is a serious mental health condition that often needs professional evaluation and treatment. These apps are not intended to replace needed professional care.

If you would like to turn off sending this anonymous usage information, go to the Settings menu, look for "Anonymous Usage Data," and flip the switch to the "off" setting.

The Renew mobile app uses some software analysis tools to help identify and prevent app problems. Renew does not share personal or identifying information with any of the vendors of these tools.

In using the Renew mobile app, it is your responsibility to protect any information in the app once it is installed on your device. Setting a passcode on your device is recommended to help keep your information safe.